

July 11, 2017

Esmeralda and the team of Travel Excellence:

I would like to take a moment to once again commend the entire team at Travel Excellence for a job very well done.

Visiting a country for the first time with a very important client and providing the client with a successful incentive program is no easy task, however, partnering with Travel Excellence on the execution of all logistics for the program proved to be essential and was the driving force behind its success.

From first contact at our site visit my client and I were equally impressed with the knowledge and pleasant yet professional approach that was taken. Throughout the planning process our willingness to revise ideas and plans was priceless and we are very thankful for your creativity and recommendations on every level. Transportation, tours, theme parties, staffing - all was superb and all competitively priced. (Although I would doubt any other company would have the strength of your fabulous staff to back them up).

I have to say that from the drivers of the tour buses through to the hospitality staff and logistical staff - everyone was helpful, courteous and went out of their way to insure our attendees were tended to and happy.

My clients and I were thankful that we partnered and truly believe we owe most of the success to Travel Excellence and their wonderful team. I only wish we could take everyone with us wherever we go because it's not often the case to achieve 100% satisfaction and experience such wonderful, warm and friendly staff.

I hope to bring more clients to Costa Rica and will absolutely contact Travel Excellence when I do! They're life savers and a team you want with you every step of the way.

I would highly recommend them and their services.

Carrie Negrinelli

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Travel Exchange, A Virtuoso Agency